



AGDC FSF USSTC Recall Direction

Key Actions to Support Inventory

- Pull or validate impacted inventory pulled by retailer
- Use handheld to perform cycle count and adjust on-hand inventory
- Handheld Instructions:

RISE Stores

- 1) Have associate login to handheld
- 2) Click "Inventory Management"
- 3) Click "Cycle Count"
- 4) Scan or Type in UPC
- 5) Type in the appropriate quantities of relevant item
 - a. Snuff Individual Cans
 - b. Rolls must be converted to Individual Cans
- 6) When completed, click Exit
- 7) Click, Save

Non-RISE Stores

- 1) Have associate login to handheld
- 2) Click "Inventory Management"
- 3) Click "Write Off", then "Delivery 1"
- 4) Scan or Type in UPC
- 5) Enter reason code "Out of Date"
- 6) Type in the appropriate quantities of relevant item
 - a. Snuff Individual Cans
 - b. Rolls must be converted to Individual Cans
- 7) Click, "Enter" and repeat process as necessary
- 8) When finished scanning all impacted items, click Exit and Save

Things to Know When Adjusting On-Hand Inventory

- The number shown for the current balance on hand is for reference purposes only. This number should not affect what you enter as a current on hand quantity.
- The system assumes that the balance on hand resets at 0 when you alter a SKU quantity. That is why you enter the total number of sellable items in the column titled "add to qty".
- If you find additional product to enter after you have already entered an initial on hand, scan the SKU again and enter the inventory number that needs to be added. You can subtract quantities away from the initial number entered by utilizing a (-) minus sign before the number to subtract.

Pull 100% of these Products

Impacted USSTC Products
Cope Long Cut Straight (NOT Copenhagen Long Cut Straight)
Copenhagen Long Cut Southern Blend
Copenhagen Pouches Mint
Husky Fine Cut Natural
Husky Long Cut Straight
Husky Long Cut Wintergreen
Skoal Bandit Mint
Skoal Bandit Wintergreen
Skoal Long Cut Citrus Tobacco Blend
Skoal Long Cut Classic
Skoal Long Cut Peach Tobacco Blend
Skoal Pouches Apple Tobacco Blend
Skoal Pouches Berry Tobacco Blend
Skoal Pouches Citrus Tobacco Blend
Skoal Snus Mint
Skoal Snus Smooth Mint
Skoal X-TRA Long Cut Rich Blend
Skoal X-TRA Pouches Crisp
Skoal X-TRA Pouches Rich

Pull All Cans with the following:

- Blank/Missing Can Codes
- Codes beginning with "F", "R", "K", or "P"

USSTC Products to Be Checked
Copenhagen Extra Long Cut Natural
Copenhagen Long Cut Mint
Copenhagen Pouches Wintergreen
Plastic Can Copenhagen Fine Cut (AK & HI Only)
Plastic Can Copenhagen Long Cut (AK & HI Only)
Plastic Can Copenhagen Pouches (AK & HI Only)
Skoal Long Cut Apple Tobacco Blend
Skoal Long Cut Berry Tobacco Blend
Skoal Long Cut Cherry Tobacco Blend
Skoal Long Cut Spearmint
Skoal X-TRA Long Cut Mint
Skoal X-TRA Long Cut Wintergreen
Skoal X-TRA Pouches Mint

- Cans with impacted codes should be sent back via the normal USSTC return process of McLane/Core Mark
- Cans with blank/missing can codes should be purchased/expensed and sent back to USSTC via HQ direction

7-Eleven HQ notified stores of recall and provided direction for stores to pull product and return as necessary. The category manager notified us that stores are very familiar with recalls from other vendors. Therefore, this recall should have minimal disruption at retail. The following pages contain the memo sent to 7-Eleven personnel on February 1st, 2017.